

## Communities Directorate

## Environment and Leisure Services

Service	Base Budget 2022/23 £	Base Budget 2023/43 £	Variance Base to Base £
Commercial Services	318,843	354,088	35,245
Internal Drainage Board Levies	432,200	478,176	45,976
Travellers	47,600	50,890	3,290
Public Protection	(141)	36,004	36,145
Street Signage	12,000	12,000	0
Environmental Protection	637,128	651,692	14,564
Environmental Contracts	310,999	350,589	39,590
Corporate Health and Safety	0	71,626	71,626
Markets	16,250	16,192	(58)
Parks & Open Spaces	302,773	330,984	28,211
Foreshore	130,663	119,460	(11,203)
Leisure Complexes	141,946	95,464	(46,482)
Other Sports	80,749	58,462	(22,287)
Recreation Grounds	11,400	12,950	1,550
Pier Pavilion	9,000	9,300	300
Beach Safety	416,930	362,466	(54,464)
Woodlands Management	180,453	194,446	13,993
Cromer Pier	126,140	213,667	87,527
Waste Collection And Disposal	642,550	1,180,010	537,460
Cleansing	658,000	993,500	335,500
Leisure	200,512	189,416	(11,096)
Community Safety	25,873	13,794	(12,079)
Civil Contingencies	87,641	96,472	8,831
Ad Environmental & Leisure Svs	77,440	90,251	12,811
<b>Total Net Costs</b>	<b>4,866,949</b>	<b>5,981,899</b>	<b>1,114,950</b>
Capital Charges	1,207,008	1,207,008	0
Support Service Charges In	2,139,930	2,388,740	248,810
Support Service Charges Out	(836,052)	(985,083)	(149,031)
<b>Total Net Cost of Services</b>	<b>7,377,835</b>	<b>8,592,564</b>	<b>1,214,729</b>

## General Fund service Area Summaries 2023/24 Base

### Communities

#### Ad Environment & Leisure Servs

Account Name	Base Budget 2022/23 £	Base Budget 2023/24 £	Movement Base to Base £	Explanation for Movement
<b>Commercial Services</b>				
Gross Direct Costs	343,343	358,088	14,745	£30,500 Staffing costs - includes a transfer from Central costs in relation to Corporate Health & Safety. (£20,500) Lower professional fees - this has been offset by reduced fee income.
Gross Direct Income	(24,500)	(4,000)	20,500	Fee income reduced for pre-inspection and food re-rating visits, food export certificates and legal fees.
Support Service Charges	173,440	193,170	19,730	
	<b>492,283</b>	<b>547,258</b>	<b>54,975</b>	
<b>Internal Drainage Board Levies</b>				
Gross Direct Costs	432,200	478,176	45,976	Inflation on Internal Drainage Board (IDB) Levies.
Support Service Charges	250	300	50	
	<b>432,450</b>	<b>478,476</b>	<b>46,026</b>	
<b>Travellers</b>				
Gross Direct Costs	49,600	52,890	3,290	Inflation on running costs.
Capital Charges	23,174	23,174	0	
Gross Direct Income	(2,000)	(2,000)	0	No Variance.
Support Service Charges	6,940	7,870	930	
	<b>77,714</b>	<b>81,934</b>	<b>4,220</b>	
<b>Public Protection</b>				
Gross Direct Costs	201,959	238,104	36,145	Staffing costs - includes a transfer from Central costs in relation to Corporate Health & Safety.
Gross Direct Income	(202,100)	(202,100)	0	No Variance.
Support Service Charges	127,140	144,330	17,190	
	<b>126,999</b>	<b>180,334</b>	<b>53,335</b>	
<b>Street Signage</b>				
Gross Direct Costs	12,000	12,000	0	No Variance.
Support Service Charges	21,040	23,300	2,260	
	<b>33,040</b>	<b>35,300</b>	<b>2,260</b>	
<b>Environmental Protection</b>				
Gross Direct Costs	682,128	696,692	14,564	Staffing costs - includes a transfer from Central costs in relation to Corporate Health & Safety and a one-off saving from court costs collected in 2022/23 and carried forward.
Capital Charges	52,962	52,962	0	
Gross Direct Income	(45,000)	(45,000)	0	No Variance.
Support Service Charges	227,770	251,400	23,630	
	<b>917,860</b>	<b>956,054</b>	<b>38,194</b>	
<b>Environmental Contracts</b>				
Gross Direct Costs	310,999	350,589	39,590	Employee inflation.
Capital Charges	4,521	4,521	0	
Support Service Charges	(315,520)	(355,110)	(39,590)	
	<b>0</b>	<b>0</b>	<b>0</b>	

**Corporate Health and Safety**

Gross Direct Costs	0	71,626	71,626	Staffing costs - new posts following restructure. Budget transferred from Central Costs.
Support Service Charges	0	(71,626)	(71,626)	
	<b>0</b>	<b>0</b>	<b>0</b>	

**Markets**

Gross Direct Costs	56,250	56,192	(58)	No Major Variances.
Gross Direct Income	(40,000)	(40,000)	0	No Variance.
Support Service Charges	22,680	42,160	19,480	
	<b>38,930</b>	<b>58,352</b>	<b>19,422</b>	

**Parks & Open Spaces**

Gross Direct Costs	311,273	339,484	28,211	Inflation on the Serco contract both for Grounds Maintenance and Cleansing, and insurance premiums.
Capital Charges	16,206	16,206	0	
Gross Direct Income	(8,500)	(8,500)	0	No Variance.
Support Service Charges	127,370	138,000	10,630	
	<b>446,349</b>	<b>485,190</b>	<b>38,841</b>	

**Foreshore**

Gross Direct Costs	130,663	119,460	(11,203)	(£15,000) Reduction in the R&M Amenity Lighting and Promenade Management budgets. £3,797 relates to inflation on salary costs and insurance premiums.
Capital Charges	27,880	27,880	0	
Support Service Charges	111,360	115,250	3,890	
	<b>269,903</b>	<b>262,590</b>	<b>(7,313)</b>	

**Leisure Complexes**

Gross Direct Costs	141,946	139,569	(2,377)	£34,176 Inflation on grounds maintenance, insurance premiums and NNDR. (£36,553) Management fees removed at Sports Centres and Leisure complexes.
Capital Charges	492,459	492,459	0	
Gross Direct Income	0	(44,105)	(44,105)	New facility charges at Sports Centres and Leisure complexes.
Support Service Charges	90,150	103,090	12,940	
	<b>724,555</b>	<b>691,013</b>	<b>(33,542)</b>	

**Other Sports**

Gross Direct Costs	80,749	98,462	17,713	£55,000 Mammoth Marathon costs offset by income of £40,000. £1,603 Inflation on grounds maintenance and insurance premiums. (£38,896) Deleted post.
Gross Direct Income	0	(40,000)	(40,000)	Income for Mammoth Marathon.
Support Service Charges	60,520	76,290	15,770	
	<b>141,269</b>	<b>134,752</b>	<b>(6,517)</b>	

**Recreation Grounds**

Gross Direct Costs	12,400	13,950	1,550	Inflation on Serco contract.
Capital Charges	5,632	5,632	0	
Gross Direct Income	(1,000)	(1,000)	0	No Variance.
Support Service Charges	3,410	3,860	450	
	<b>20,442</b>	<b>22,442</b>	<b>2,000</b>	

**Pier Pavilion**

Gross Direct Costs	9,000	9,300	300	No Major Variances.
Capital Charges	17,020	17,020	0	
Support Service Charges	25,770	28,230	2,460	
	<b>51,790</b>	<b>54,550</b>	<b>2,760</b>	

**Beach Safety**

Gross Direct Costs	416,930	362,466	(54,464)	(£65,800) Lower Serco contract costs. £11,336 Inflation relating to the Lifeguard contract.
Support Service Charges	69,990	78,900	8,910	
	<b>486,920</b>	<b>441,366</b>	<b>(45,554)</b>	

**Woodlands Management**

Gross Direct Costs	214,413	228,406	13,993	£14,141 Employee inflation.
Capital Charges	1,346	1,346	0	
Gross Direct Income	(33,960)	(33,960)	0	No Variance.
Support Service Charges	152,570	165,920	13,350	
	<b>334,369</b>	<b>361,712</b>	<b>27,343</b>	

**Cromer Pier**

Gross Direct Costs	126,140	213,667	87,527	Inflation on insurance premium.
Capital Charges	20,737	20,737	0	
Support Service Charges	97,720	106,990	9,270	
	<b>244,597</b>	<b>341,394</b>	<b>96,797</b>	

**Waste Collection And Disposal**

Gross Direct Costs	4,467,050	5,603,220	1,136,170	£1.034m Contractor inflation and growth. £102,170 Higher commercial waste disposal costs.
Capital Charges	459,571	459,571	0	
Gross Direct Income	(3,824,500)	(4,423,210)	(598,710)	(£507,250) Additional fee income from commercial waste and garden bin customers. (£91,460) Higher recycling credit income.
Support Service Charges	472,660	514,840	42,180	
	<b>1,574,781</b>	<b>2,154,421</b>	<b>579,640</b>	

**Cleansing**

Gross Direct Costs	718,000	1,059,500	341,500	Serco contract inflation.
Capital Charges	85,500	85,500	0	
Gross Direct Income	(60,000)	(66,000)	(6,000)	Inflation on costs for dog and litter bin recharges.
Support Service Charges	46,540	51,840	5,300	
	<b>790,040</b>	<b>1,130,840</b>	<b>340,800</b>	

**Leisure**

Gross Direct Costs	200,512	189,416	(11,096)	(£6,096) Employee inflation. (£5,000) Savings bids relating to a reduction in budget for travelling and postage costs.
Support Service Charges	(200,512)	(189,416)	11,096	
	<b>0</b>	<b>0</b>	<b>0</b>	

**Community Safety**

Gross Direct Costs	25,873	13,794	(12,079)	Post deleted from base budget.
Support Service Charges	22,220	23,320	1,100	
	<b>48,093</b>	<b>37,114</b>	<b>(10,979)</b>	

**Civil Contingencies**

Gross Direct Costs	87,641	96,472	8,831	Employee inflation.
Support Service Charges	37,810	41,000	3,190	
	<b>125,451</b>	<b>137,472</b>	<b>12,021</b>	

**Ad Environmental & Leisure Svs**

Gross Direct Costs	77,440	90,251	12,811	Employee inflation.
Support Service Charges	(77,440)	(90,251)	(12,811)	
	<b>0</b>	<b>0</b>	<b>0</b>	

**Total Environment and Leisure**

	<b>7,377,835</b>	<b>8,592,564</b>	<b>1,214,729</b>	
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## Communities Directorate

## People Services

Service	Base Budget 2022/23 £	Base Budget 2023/24 £	Variance Base to Base £
Benefits Administration	628,961	813,732	184,771
Homelessness	92,852	78,096	(14,756)
Housing Options	493,333	714,749	221,416
Community	870,666	912,485	41,819
Ad People Services	74,104	87,469	13,365
<b>Total Net Costs</b>	<b>2,159,916</b>	<b>2,606,531</b>	<b>446,615</b>
Capital Charges	60,182	60,182	0
Support Service Charges In	1,791,820	2,137,200	345,380
Support Service Charges Out	(877,361)	(1,294,358)	(416,997)
<b>Total Net Cost of Services</b>	<b>3,134,557</b>	<b>3,509,555</b>	<b>374,998</b>

## General Fund service Area Summaries 2023/24 Base

### Communities

#### Ad People Services

Account Name	Base Budget 2022/23	Base Budget 2023/24	Movement Base to Base	Explanation for Movement
	£	£	£	
<b>Benefits Administration</b>				
Gross Direct Costs	1,033,785	1,193,732	159,947	See <b>Note A</b> below:
Capital Charges	31,700	31,700	0	
Gross Direct Income	(404,824)	(380,000)	24,824	£54,824 Loss of grant income - offset by savings in employee costs. (£30k) Savings bid - Council Tax Support Fund.
Support Service Charges	403,670	434,060	30,390	
	<b>1,064,331</b>	<b>1,279,492</b>	<b>215,161</b>	

**Note A:** £99,967 Employee inflation. £132,604 Apprenticeship costs funded from Reserves/Homeless Prevention grant (HPG). (£17,800) Savings bids relating to misc. supplies and services. (£54,824) Adjustments to budget from ZBB calculations in 2022/23.

#### Homelessness

Gross Direct Costs	1,091,244	1,123,591	32,347	£46,903 Higher B&B charges. (£14,556) Reduction in budgets for utilities.
Capital Charges	28,482	28,482	0	
Gross Direct Income	(998,392)	(1,045,495)	(47,103)	Higher recharges to offset increased B&B costs.
Support Service Charges	873,130	1,142,250	269,120	
	<b>994,464</b>	<b>1,248,828</b>	<b>254,364</b>	

#### Housing Options

Gross Direct Costs	493,333	714,749	221,416	See <b>Note A</b> below:
Support Service Charges	(493,333)	(714,749)	(221,416)	
	<b>0</b>	<b>0</b>	<b>0</b>	

**Note A:** £34,963 Employee inflation. £195,953 Staffing costs to be funded from the Housing Prevention Grant (HPG) and Rough Sleeper Initiative (RSI). (£6,500) Savings bids relating to misc. supplies and services. (£3,000) Saving in Postages budget.

#### Community

Gross Direct Costs	934,767	949,449	14,682	See <b>Note A</b> below:
Gross Direct Income	(64,101)	(36,964)	27,137	Adjusted contributions from Primary Care Network towards staffing costs.
Support Service Charges	205,096	68,750	(136,346)	
	<b>1,075,762</b>	<b>981,235</b>	<b>(94,527)</b>	

**Note A:** £197,480 Transfer from Disabled Facilities Grant (DFG). (£77,846) Employee inflation. £30,048 Staffing costs funded from the Housing Reserve, Better Care Fund and Homes for Ukraine. (£10,000) Lower grants budget. (£125,000) Savings Bid relating to a reduction in funding allocated from the Communities reserve for Communities grants.

#### Ad People Services

Gross Direct Costs	74,104	87,469	13,365	Employee inflation.
Support Service Charges	(74,104)	(87,469)	(13,365)	
	<b>0</b>	<b>0</b>	<b>0</b>	

<b>Total People Services</b>	<b>3,134,557</b>	<b>3,509,555</b>	<b>374,998</b>	
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